



Case Study

Group of Amusement Centers Utilizes CloudApper hrPad for UKG Pro WFM (Dimensions)

Automate Shift Communications, Capture Employee Punches, and Enable Work Rule Transfers



Case Study

A group of amusement centers is utilizing hrPad to automate employee shift communications, work rule transfers, and custom time capture.

Integration: UKG Pro WFM (Dimensions)

Customer: FACE Amusement

Location: Johnson City, Tennessee

Client Profile



FACE Amusement Group is a leading hospitality provider committed to delivering unmatched entertainment experiences. Their offerings range from engaging family activities to themed adventure attractions and boutique arcades. Beyond the traditional attractions and activities, the company's success lies in the genuine smiles of its employees, creating a warm and welcoming atmosphere. With a culture centered on stewardship and providing exceptional guest service, FACE Amusement Group ensures that every visitor not only enjoys games, rides, and prizes but also leaves with a memorable and genuinely hospitable experience.



Automate employee shift communications, custom time capture, and work rule transfers for FACE Amusement

A photograph of two young women with curly hair, smiling and laughing while eating large portions of white cotton candy. They are standing on a paved walkway at a fair or festival. In the background, there are various colorful fair rides, including a carousel and a Ferris wheel, and other people walking around. The scene is bright and festive.

The image shows a large smartphone displaying the hrPad app interface. The screen is divided into several sections:

- Header:** Displays the time "12:59:58 AM", the date "Wed, Dec 30, 2023", and the location "Q Bellair-Meadowbrook Terrace".
- Left Sidebar:** Contains a list of employees and a "Conversation List" section. The employees listed are: Kristin Brewster, Logan Harrison, Monica Brown, Wendy Nicholson, Susan Shuler, Alexandria Collins, Susan Shuler, Monna Masood, Rebekah Price, Cheyanne Lavergne, Brittany Allen, Jessica Grimes, Victor Balder, Dillion Enbridge, Meghan Wesley, Orietta Leo, Ember Allen, Dulany Hicks, Susan Webb, Lee Corbett, and Andrea Brown.
- Main Area:** A grid of icons for various functions:
 - Punch-In:** A green icon with a clock and a downward arrow.
 - Meal In:** A green icon with a clock and a checkmark.
 - Meal Out:** A yellow icon with a clock and a checkmark.
 - Side Work:** A green icon with a clock and a checkmark.
 - Transfer Job:** A yellow icon with a clock and a checkmark.
 - Recent Punches:** A light blue icon with a clock and a checkmark.
 - Accrual Balance:** A light blue icon with a clock and a checkmark.
 - Schedule:** A light blue icon with a clock and a checkmark.
 - Timecard:** A light blue icon with a clock and a checkmark.
 - Punch-Out:** A light blue icon with a clock and a checkmark.



CloudApper hrPad for UKG Pro WFM (Dimensions)

Automate employee shift communications, custom time capture, and work rule transfers for FACE Amusement

Benefits

With hrPad, FACE Amusement reduces productivity disruptions, ensures optimal shift coverage, thanks to AI-powered shift communications. hrPad also prevents employee time theft, boosts compliance, and enables more accurate payroll processing, thanks to facial recognition and attestations. The solution improves employee engagement as users can easily view schedules, accruals, timecards, and recent punches right from the custom time capture device.

- AI-powered tablet-based solution for UKG that works with any Android or iOS device
- Add customizations like employee shift automation, work rule transfers, attestations, ESS, geofencing, and more
- Works with UKG Central, Pro WFM (Dimensions), Ready, and Pro



Affordable



Use any Device



Customization



Works with UKG

About CloudApper

CloudApper AI empowers UKG customers by quickly providing fully customizable features that enhance and optimize UKG software. These AI-powered solutions seamlessly integrate with UKG and other enterprise systems to address functional needs and accelerate ROI. Essentially, if a customer needs UKG to work a certain way, there's a good chance that we can deliver it. Our solutions can also be embedded within the UKG web and mobile applications, ensuring a seamless and user-friendly experience.



Deb Christensen

Chief People Officer | **FACE Amusement**

"Before, missed punches were a headache, averaging 25-30% per week. Thanks to CloudApper, the number has decreased to less than 5% missed punches per week. The benefits are immense - managers no longer struggle with tracking time, leading to more accurate payroll processing, and ensuring team members get paid correctly. It's been a game-changer for our organization, saving time, money, and frustrations."

Get in touch with us

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